

Transfer My Trip – Terms and Conditions

1. Introduction

These Terms and Conditions govern the use of the Transfer My Trip platform, which facilitates the resale of holiday bookings between sellers and buyers. By using our service, you agree to these terms.

2. Seller Responsibilities

2.1 The seller must ensure all holiday listing details are accurate and review the listing before it is published.

2.2 Transfer My Trip will assist in creating the listing based on the seller's provided information, but final accuracy is the seller's responsibility.

2.3 The seller is responsible for any name change fees charged by the tour operator or travel provider.

2.4 The seller must provide a valid form of identification (such as a passport) for verification before the holiday can be sold.

2.5 The seller agrees to provide accurate and detailed information to give the holiday the best chance of being sold efficiently and accurately.

3. Buyer Responsibilities

3.1 The buyer must provide accurate personal details for the booking transfer, including any required identification information.

3.2 Once the name change is completed and the updated booking confirmation is provided, the buyer has forty-eight hours to review and raise any concerns.

3.3 If the buyer confirms the details or the forty-eight-hour period passes without objection, the holiday is deemed accepted and sold.

3.4 Once accepted, the transaction is final. Any further changes or cancellations will be subject to the original travel provider's terms.

3.5 The buyer should review the travel provider's terms and conditions for the transferred booking.

4. Transfer My Trip Responsibilities

4.1 Facilitate the connection between sellers and buyers and assist with creating accurate listings.

4.2 Manage the name change process with the travel operator once a buyer is secured.

4.3 Provide the buyer with the updated booking confirmation for review.

4.4 Hold the buyer's payment securely and release it to the seller only once the buyer has accepted the booking.

4.5 Clearly communicate all applicable service fees before finalising the transaction.

5. Name Changes and Fees

Any name change fees charged by the travel operator will be the responsibility of the seller unless agreed otherwise in writing before the transaction.

6. Cancellations and Refunds

Refunds, where applicable, will follow Transfer My Trip's refund policy and will be clearly explained before a transaction is finalised.

7. Liability

Transfer My Trip acts solely as a facilitator and is not responsible for the travel services provided by the operator. Any disputes regarding the holiday should be addressed directly with the travel provider.

8. Governing Law

These Terms and Conditions are governed by and construed in accordance with the laws of England and Wales. Any disputes will be subject to the exclusive jurisdiction of the courts of England and Wales.